

# CARILOHA



## Media Kit 2025

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## Cariloha

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**CARILOHA IS AN OMNI-CHANNEL BRAND FOCUSED ON SOFT & SUSTAINABLE BEDDING, BATH, & APPAREL MADE FROM BAMBOO VISCOSE & LYOCELL.**

Cariloha's roots are in the islands, and their passion for comfort and sustainability was born there – helping customers sleep, live, and feel every day like they do on vacation through their comfortable, carbon-neutral products.

Becoming a B Corp was a natural fit for Cariloha, as sustainable living has been in their DNA since their inception. One of the founding elements of Cariloha was to find and develop a more sustainable fabric, not to follow a trend, but to forge a new path to help save the planet while creating a premium product they could share with the world.

Cariloha's commitment to sustainability starts at the source — right out of the

ground — and extends all the way to customers' homes. They start with bamboo, working with it from farm to fabric, not integrating it later as an afterthought. Doing so allowed them to develop and release lower-impact products to customers that help them live more comfortably and sustainably.

Cariloha's pineapple icon is the ultimate symbol of the islands – it represents their culture and connection to where they got started – and to their namesake Cariloha – the style of the CARIBbean meets the spirit of aLOHA.

Thanks to an ever-growing, rich supply of bamboo, Cariloha is actively becoming a net-zero carbon neutral company

with a growing fleet of showrooms in 16 countries – all offering premium vacation-inspired comfort and enjoying the soft touch and green footprint provided by their products.

The Cariloha family worldwide has always been about doing good for people and planet and, working together with corporate and showrooms from Hawaii to the Caribbean, they give back and care by volunteering their time, donating their products, and cleaning up their communities through their Cariloha Cares, Sustainable Saturdays, and One Tree Planted initiatives.





## Cariloha's Mission

### SOFT & SUSTAINABLE PRODUCTS – IT'S WHO WE ARE & AT THE HEART OF WHAT WE DO

Making a positive difference for people and our planet has always been our way since we started.

Cariloha is more than a name or a brand – it's A COMFY WAY TO SAVE THE PLANET™, where we care about the earth today, so we have a better home for future generations tomorrow.

It's easy. We provide customers with soft, sustainable alternatives to traditional fabrics. Not hard – just soft on you and the planet.

1 Source: Green Story Comparative Life Cycle Impact Assessment of Cariloha.



**22.6 MILLION  
MILES**

Driving Emissions  
Avoided<sup>1</sup>  
(15% better than  
last year)



**1.8 BILLION  
DAYS**

Drinking Water  
Saved<sup>1</sup>  
(16% improvement  
over last year)



**6.9 BILLION  
HOURS**

Bulb Energy  
Saved<sup>1</sup>  
(13% better than  
last year)





## The Facts

### FOUNDED

2007

### HEADQUARTERED

Salt Lake City, UT

### EMPLOYEES

204<sup>1</sup>

### SHOWROOMS

54<sup>2</sup>

### AVERAGE ORDER VALUE

\$236<sup>3</sup>

### PRODUCT CATEGORIES

Bedding, Bath, Apparel

### CARILOHA HIGHLIGHTS

Cariloha is the original multi-showroom retailer in the world completely merchandised with products made from sustainable bamboo viscose.

### EXCLUSIVE CRUISE LINE PARTNERSHIPS

20+ year partnership. 16M passengers visited Cariloha showroom ports-of-call in 2024.<sup>4</sup>

### SHOWROOM SALES PER SQ. FT.

Cariloha's average sales per square foot is \$950, and Cariloha showrooms are, on average, 967 square feet.

### WORLDWIDE LOCATIONS

29 Cruise-Port Showrooms and Growing!

Cozumel, St. Thomas, Jamaica, Grand Cayman, Nassau, Bahamas, Aruba, Key West, Barbados, Ketchikan and Juneau, AK, Puerto Rico, St. Lucia, Tortola, Curacao, Grand Bahamas, Cabo San Lucas, Roatan, St. Maarten, Dominican Republic, St. Kitts, etc.

25 Resort, Non-Cruise Showrooms and Growing!

Kauai, San Diego, Maui, Oahu, Huntington Beach, Las Vegas, Outer Banks, Panama City Beach, Wailea, Carmel, Sarasota, Houston, Myrtle Beach, Waikoloa, Bar Harbor, Naples, etc.

1 As of 12/31/2024 - 81 corporate, 42 roadshow, and 81 showroom.

2 As of 12/31/2024 - includes 41 corporate owned and 13 owned and operated by licensees.

3 As of 12/31/2024 - Includes DTC customers and transactions where the customer has provided an email address or is a member of our Bamboo Nation Loyalty program.

4 Based on 2024 passenger count per CLIA 2024 State of the Industry Report.





## Awards & Accolades

**2024** – Forbes (Best Cooling Sheets & Best Luxury Hotel Sheets), Esquire (Best Luxury Bamboo Sheets), TIME (Softest Bed Sheets), Business Insider (Best Sleepwear), Sleep Foundation (Best Bamboo Pillow), New York Post (Best Bamboo Sheets), NBC News (Best Bamboo Sheets), Cosmopolitan (Softest Sheets of 2024), InStyle (Best Bamboo Sleepwear for Comfort), Better Homes & Gardens (Best Cooling Bamboo Sheets), Travel + Leisure (Best Luxury Bathrobes)<sup>1</sup>

**2024** – 15-Time Best of State Medal & Statue Winner

**2022-2023** – Men’s Health (Sleep Award), Better Homes & Gardens (Best Eco-Friendly Sheets), PureWow (Best Sleep Ever), Women’s Health (Healthy Sleep Award)<sup>2</sup>

**2021** – Fast Company - World Changing Ideas Winner<sup>3</sup>

1 Based on awards officially publicized in listed media outlets for FY 2024.  
 2 Based on awards officially publicized in listed media outlets in Sept. 2022, April 2023, and July 2023.  
 3 World Changing Ideas finalist winner for Established Excellence, Fast Company, (May 2021).  
 4 American Business Award winner, Consumer Products and Fastest Growing, (May 2021).  
 5 Fastest-Growing Companies in America, Inc., inc.com/profile/cariloha, (2020).

**2021** – Cariloha Wins three American Business Awards (ABAs) – two gold and one bronze<sup>4</sup>

**2020** – Recognized 10 times on the Inc. 5000 list of fastest-growing companies in America<sup>5</sup>

**2020** – Sustainable Green Business Award Winner<sup>6</sup>

**2020** – Honored on the Utah 100 Hundred list of top-revenue generating companies (1 of 10 companies on the list of 100 to be recognized 9 times)<sup>7</sup>

**2020** – Eco-Excellence Award winner for Eco-Friendly Fashion<sup>8</sup>

**2018** – Cariloha won the Ernst & Young Entrepreneur Of The Year® Award and was recognized as a National EY Entrepreneur Of The Year® Finalist<sup>9</sup>

6 Green Business Award for Innovation, Utah Business Magazine, (Oct. 2020).  
 7 Top-Revenue Generating Company, MountainWest Capital Network, (2020).  
 8 Eco-Friendly Fashion Winner for Men & Women, Eco-Excellence Awards, (2020).  
 9 Ernst & Young Entrepreneur Of The Year, ey.com/us/eoy/utah\_region, (June 2018).





**DREW**

## In the News

Featured in, to name a few: Forbes, Esquire, Travel + Leisure, Oprah Daily, Better Homes & Gardens, Rolling Stone, Cosmopolitan, Real Simple, Good Housekeeping, Men's Health, and more!

Grew social media following to over 450K subscribers across our social channels (30% increase Y/Y)! TikTok featured multiple videos with over 2M views each.<sup>1</sup>

Over 22.9B media, news and online impressions in 2024.<sup>2</sup>

### AS SEEN ON:



<sup>1</sup> Source: Based on combined numbers acquired from Facebook, Instagram, X, Pinterest, YouTube, and our internal email subscriber list for FY 2024.

<sup>2</sup> Source: GreenRoom PR Annual Report for FY 2024.





# Customer Reviews



"...This bed was highly recommended to me and since they have a decent trial period/return policy, I decided to try it out. I am so happy I did. My boyfriend and I both love it. Not only is it comfortable, it sleeps cool which is a must for us since my boyfriend is always hot. It is a plus that it is sustainably made!"

- BRE



"We just got our mattress on Friday. OMG!! We've purchased clothes and sheets previously. But, This!! I have been telling EVERYONE about it!"

- LINDA

**35,000  
REVIEWS  
AVERAGE 4.4  
STARS<sup>1</sup>**



"This mattress is amazing. My wife and I have been looking for a mattress that is soft but on the firmer side and this is absolutely perfect. We can feel the pressure that is taken off of our backs compared to our old bed. I would absolutely recommend to anyone who is in the market for a new memory foam bed!"

- ANONYMOUS



"I have a bad back and aches and pains every morning, sweats and hot flashes. We use bamboo sheets for the sweats and hot flashes. We went to Maui and went into the Cariloaha Store. Got back home and ordered the Cariloaha - Resort Bamboo Mattress-Cal-King. Our 1st night we slept thru the night. In the morning I didn't have any aches or pains."

- FRAN

<sup>1</sup> As of 12/31/2023.





## Cariloha Cares

Cariloha continues to make impactful advances toward achieving their Carbon Footprint Reduction Initiative, including but not limited to the following:

**Mattress Recycling** – Diverting 90% of older mattresses from landfills through donation and recycling.

**Renewable Materials** – Replacing non-bamboo blends with post-consumer recycled materials.

**Bamboo Renew™** – Official place for customers to shop, sell, and renew Cariloha bamboo, giving products a circular life and keeping them out of landfills.

**One Tree Planted** – Contributed to planting over 53 thousand hectares of forest across six global regions in 2024.<sup>1</sup>

**Packaging** – Shipping bags transitioned to 100% recycled materials.

- 100% compostable shipping bags
- 100% bamboo paper shopping bags
- 50% recycled content in SFI-certified shipper boxes
- 100% recycled packaging fill (no plastic bubbles)
- 100% recycled materials in hang tags

**Cariloha Cares Activations** – Earth Day, National Clean Beaches Week, World Bamboo Day, National Recycling Day, and Sustainable Saturdays

(Global Cariloha retail showrooms participate regularly in sustainable activities in their communities).

**Cariloha participated in even more humanitarian aid efforts this past year, including product, monetary and time donations to the following charities in 2024:**

- Maui, HI Fire Relief Efforts
- Drew Barrymore Show (Well Cloth'd)
- Maui Ola Foundation
- One Tree Planted
- American Indian Services
- Ronald McDonald House Charities
- Choice Humanitarian

<sup>1</sup> Source: One Tree Planted Annual Donor Report as of 12/31/2024.





## Why Bamboo? Soft & Sustainable

### A COMFY WAY TO SAVE THE PLANET™

Bamboo is highly eco-friendly, saving soils, preserving oceans and cleaning the atmosphere

Grows organically without pesticides and renews itself almost immediately without replanting

Prevents soil erosion

Reduces waste and indirectly replaces consumption of critically scarce resources

#### PROBLEM

Non-biodegradable post consumer textile waste  
 Marine non-point source pollution from runoff  
 Air pollution  
 Erosion  
 Harmful pesticides to consumers  
 Deforestation and forest degradation

#### THE SOLUTION: BAMBOO

Naturally dissolves back into the earth  
 Fertilizer, pesticide, chemical free  
 Can consume more CO2 than equivalent stand of trees  
 Roots remain after harvesting preventing runoff  
 Grows organically  
 Naturally renews itself



**SOFT**  
Softer than Cotton



**COOL**  
Cooler than Cotton



**CLEAN**  
Odor Resistant



**GREEN**  
Renewable Resource



# The Process

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How do bamboo fields become Cariloha Bamboo™ products? Follow the process of harvesting this truly green resource.



## HARVESTING

The harvesting process consists of cutting seasoned stalks into smaller pieces of raw bamboo.



## PROCESSING

The raw bamboo is then processed, extracting the bamboo pulp that is then dried into parchment-like sheets.



## MILLING

Once thoroughly dried, these sheets are milled into a soft, fluffy Bamboo material.



## SPINNING

The Bamboo material is then separated and spun into yarn for knitting or weaving.



## CREATING

The fabric is then cut and sewn into our finished Bamboo bedding, apparel and bath goods.





# 17+ Years Dedicated to Sustainable, Eco-Comfort Products

Cariloha is Born  
**2007**



Pivoted to All Sustainable Bamboo Products  
**2009**



Opened 47,000 Sq. Ft. Distribution Center  
**2012**



Launched Cariloha's Bedding Suite  
**2016**



CEO, Jeff Pedersen, wins EY Entrepreneur of the Year  
**2018**



Carbon Footprint Reduction Initiative  
**2021**



**2008**  
Opened our First Three Showrooms



**2010**  
Created Scalable Showroom Model



**2014**  
Expanded into Wholesale Distribution Channels



**2017**  
Mattresses Become CertiPur-US Certified



**2019**  
Spotlighted by Print and Broadcast Media



**2023**  
Certified B Corporation

# Safety & Sustainability Standards

**Comfort with a Conscience.** Our commitment to bamboo sustainability starts at the source – right out of the ground – and extends all the way to your home and back again. It's a respectful, synergetic relationship that requires constant care and nurturing. We never take what we can't replenish.



## FAIR TRADE

Helping support environmental stewardship, fair wages and safe working conditions for farmers and working communities involved in production of thousands of products, further improving millions of lives, and protecting land and waterways in 45 countries and counting. Cariloha is making a concerted effort to increase its usage of Fair Trade factories, as is evidenced in select Bamboo Style™, Bamboo Fit™ and sleepwear products.



## CERTIFIED B CORPORATION

Cariloha has joined the B Corp community, a group of companies focused on using the power of business as a force for social, environmental, and economic good. The B Corp model provides best-in-class standards and processes that help us ensure we're always fulfilling our mission and elevating our work.



## OEKO-TEX STANDARD 100

Ensuring that no harmful chemicals were used during production of our bamboo products and are certified to be chemical free. Cariloha products have been tested for harmful substances according to the criteria applicable to them under the Oeko-Tex Standard 100.



## MADE IN GREEN

This certification ensures that not only are our products tested for harmful substances, but they're also produced sustainably in accordance with OEKO-TEX Standard 100 guidelines. All Cariloha bath towels are Made in Green.



## SUSTAINABLE FORESTRY INITIATIVE

We partner with box suppliers that use materials that adhere to the SFI Fiber Sourcing Standards. These fiber sourcing requirements include measures to ensure responsible forestry practices, broaden the practice of biodiversity, and use forestry management best practices to protect water quality.



## CERTIPUR-US

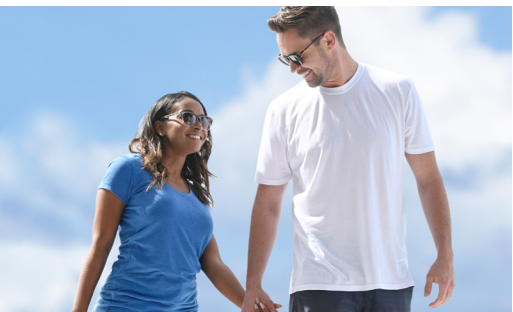
Tested to meet CertiPUR-US® rigorous standards for emissions, content, performance and durability. Approved foams are low emissions for indoor air quality, made without ozone depleters, PBDEs, heavy metals, formaldehyde, and prohibited phthalates. Cariloha mattresses and foam pillows have been certified through the CertiPur-US® program. For more information, visit the CertiPur Site.



## FOREST STEWARDSHIP COUNCIL

At Cariloha, we strive to use FCS certified materials in our paper-based product packaging. FSC chain of custody certification provides a credible assurance that products which are sold with an FSC claim originate from well-managed forests, controlled sources, or reclaimed materials.





BORN IN THE ISLANDS,  
WHERE THE STYLE OF THE  
CARIBBEAN MEETS THE  
SPIRIT OF ALOHA.

